

FRONTLINE News

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CAN YOU IDENTIFY THESE STAFF MEMBERS? GO TO THE BOTTOM OF PAGE 2 FOR THE CORRECT ANSWERS.

Doug Mercer to Lead ER as Unit Manager

When Doug Mercer joined the nursing staff at HDGH in 1994, he made his mother May Mercer doubly proud. He not only graduated from the nursing program at St. Clair College, and was about to embark on a nursing career, he had chosen Hôtel-Dieu Grace Hospital, where she herself had been a nurse for more than 20 years.

Many staff will fondly remember May Mercer as the Director of the ICU until her retirement in 2003 and know how proud she must be now to hear of Doug's appointment as the Unit Manager in the Emergency Department. After 13 years working in the ER, Doug will assume his new position on July 30th.

As Unit Manager, Doug will be responsible for the delivery of quality patient care, human resource planning including recruitment and retention of staff, and financial management of the ER. He will guide the ER team through effective and efficient day-to-day operations by being a strong role model for professional practice and the values of the organization.

Doug's role will be to support an optimal patient experience through ongoing mentoring and coaching of staff and all others who contribute to the effective functioning of the ER in their professional development and implementation of best practices.

Eleanor Groh, Director, Emergency Department said, "Doug has been a valued member of the ER team for a number of years and has garnered the respect of not only our ER team, but many in the hospital as well. We all congratulate Doug on his new position and look forward to the leadership he will provide for us in the Emergency Department."

On accepting the position of Unit Manager, Doug said, "I have been working with a great group of people in the ER for a long time, and I am proud of the care we provide to the people of this community. I am especially proud of the great strides we have made as a department in the past two years to improve efficiencies through the implementation of Lean thinking. I welcome the opportunity to lead the department in future challenges."

Annual Reference Book Sale on Now

The HDGH Health Sciences Library is holding its Annual Previously Used Reference Book Sale until Friday, June 8, 2007. The sale includes medical textbooks, nursing textbooks and CPS books at prices ranging from \$5 to \$40. All proceeds from the sale will go toward the purchase of updated collections. For more information, contact Toni Janik at ext. 3178.

Dr. Eli Malus Appointed Critical Care Lead for Erie St. Clair

Dr. Eli Malus, Medical Director of the Intensive Care Unit and Lead for the Critical Care Response Team at HDGH, has been appointed the Critical Care Lead for the Erie St. Clair Local Health Integration Network. As the Critical Care Lead for Erie St. Clair, Dr. Malus will champion the Critical Care Transformation strategy for our LHIN.

The appointment was announced by Gary Switzer, CEO, Erie St. Clair LHIN on Tuesday, May 29th. Following his appointment, Dr. Malus will be meeting with the CEO's of all the hospitals and CCAC's in our LHIN to review his mandate and objectives for the next twelve months.

"As the Medical Director of our ICU, I am happy that Dr. Malus is being recognized for his work here," said Dr. Art Kidd, Chief of Staff at HDGH. "This is good news for our hospital."

Privacy Task Group to Review and Update PIA

The Personal Health Information Protection Act, 2004 (PHIPA), is the provincial law that governs the collection, use and disclosure of personal health information within the healthcare system. The objective is to keep personal health information confidential and secure, while allowing for the effective delivery of healthcare services.

Our Privacy Task Group, made up of Maureen Robbins, Alison Anderson and Shannon Tompkins are currently working with Chief Privacy Officer, Anita Harris to review and complete an updated Privacy Impact Assessment (PIA) at HDGH. The original PIA was completed in 2004.

Anita has recently assumed the role of Chief Privacy Officer, previously held by Paul Audet, Director, Information Services, who we would like to thank for doing a great job of managing this position for the past three years, at a time when this legislation was new.

The Privacy Task Group will be distributing a PIA excel worksheet to all departments along with instructions, for management teams and frontline staff to complete and return to Anita Harris by June 15th. The surveys distributed relate to the information collection, release of information and security practices in each area.

Once the completed PIA's have been collated, a privacy work plan to address any potential privacy gaps will be developed by the Privacy Task Group.

If you require the assistance of a Privacy Task Group member to facilitate completion of the PIA, please contact Maureen Robbins at ext. 3083, Shannon Tompkins at ext. 3800, Alison Anderson at ext. 3096 or Anita Harris at ext. 3558.



HATS OFF!

Our hats go off to...

Dr. Garth Annisette, Orthopedic Surgeon and **Dr. Bill Taylor**, Anesthesiologist, for the professional, and gentle, care they provided to a patient recently who came to HDGH for knee replacement surgery. The patient has sent a letter to the hospital thanking both Dr.'s for the exemplary care they provided him, and especially for allaying any fears he had about the surgery. This patient has also asked us to thank all our **staff on the 6th Floor** for their "cheerfulness, kindness and respect" as well as thanks to St. Clair College nursing students **Meghan Ducharme, Diana Colley** and **Brandon Duncan** for treating him like family during his four-day stay in hospital.

All staff listed below who won prizes for logging on to the new e-Learning system. You can pick up your gift certificates in Organizational Development between 8:00 a.m. and 3:30 p.m.

Gift Shop gift certificates (valued at \$25.00) go to: **Jessica Moreno**-Lab Services SPD; **Elizabeth Miljan**-IV team; **Jackie Morand**-Health Records; **Joanne Schmidt**-Lab Services-Chemistry; **Mary Marchini**-Adult Day Surgery; **Suzanne Gaunt**-CCU; **Anne Gaunt**-Bracken-Psych -PIOU; **Elaine Ciccone**-6 West; **Linda Martinico**-Lab-Microbiology; and **Vasiliki Politis**-6 West. Coffee Bar gift certificates (valued at \$5.00) go to: **Landah Joseph**-Diagnostic Imaging; **Tom Heinz**-Human Resources; **Deborah Pare**-7 East; **Franca Mastronardi**-6 East; **Susanne Bastable**-Pharmacy; **Leigh-Anne Siebert**-Emergency; **Heather Stevanka**-Psych-Emergency Services; **Cathleen Jubenville-Bacon**- Diagnostic Imaging; **Pat Campbell**-Nuclear Medicine; and **Nancy Barbosa**-Emergency. **CONGRATULATIONS to all the winners!!!**

Future Doctors Tour HDGH During SWOMEN Discovery Week

More than 30, first-year medical students at the Schulich School of Medicine & Dentistry will visit Hôtel-Dieu Grace Hospital and tour Windsor as part of the Southwestern Ontario Medical Education Network (SWOMEN) Discovery Week 2007 taking place June 4 -8, 2007.

The students will spend time the rest of the week shadowing one of our physicians in various hospital departments including ER, OR, Out Patient Clinics, Psychiatry, Radiology, and the Clinical Teaching Unit.

As most of the first year medical program is spent in the classroom listening to lecturers, Discovery Week provides a great opportunity for the students to experience a clinical setting and to interact with physicians and patients. It also encourages new doctors to consider establishing practices in our community following completion of their postgraduate training.

Please join us in welcoming these future doctors to Windsor and HDGH.

New Parking Lot Opens

As mentioned in our May 22nd issue, the hospital has leased a parking lot just north of our G lot that has space for 45 additional vehicles. This new area, known as the 'H' parking lot is immediately north of the 'G' Lot located at the north-east corner of Goyeau & Erie. As of June 4th 'G' Lot will become a 'pay & display' lot. Staff currently parking in our 'G' lot will be relocated to the new 'H' lot but, will have the option to park in this lot.

Staff who pay for parking will be able to obtain a day parking pass to display on their dash by using their swipe card at one of the pay & display stations. Staff can also purchase parking tokens from Cashiers at 10 tokens for \$25.00. These tokens can be used in any of our Pay & Display lots.

ER to Implement Patient Tracking System

Staff in the Emergency Department, have been working on a way to improve the way they care for patients through the implementation of an Emergency Department Information System (EDIS) since September 2006. EDIS is a computerized tracking system of all patients for all diagnostic testing including laboratory tests, x-rays, acuity level, age, etc. The system also flags for information that we now have to rely on the patient to tell us.

This project is focusing on the implementation of the ISOFT Edis software applications including both a patient tracking system and an electronic charting component for triage and patient registration.

The goal is to improve ER efficiencies relating to patient care, work processes and staff satisfaction as patient numbers increase in times of continuing financial restraints.

The new system will allow staff in the ER to track patients—including their location, their status, their results, their clinical information, the outstanding tasks associated with their care and their plan of care. The implementation of an electronic triage chart is, also expected to enhance the triage process and improve the communication of patient information.

Currently, the implementation team is primarily building the system, planning the training component of the project, as well as finalizing any, application modifications that are necessary. The go-live date is October 23, 2007.

Clean Air Day

Hôtel-Dieu Grace Hospital supports Clean Air Day. As individuals and members of our community, we can make choices that help create a cleaner, safer world for our selves, our families, and the next generation. On June 6th, we encourage everyone to carpool, walk, bike or ride the transit system to work. This is a great opportunity for all of us to make environmentally friendly lifestyle choices and improve the air.

The Power of Research

The Progress and Promise of Cancer Research

Tuesday, June 19, 2007
7:00 - 8:30 p.m. at the Caboto Club

Learn about the progress of cancer research locally, in Canada, and what the future holds.

Speakers include Dr. Michael Wosnick, Executive Director, National Cancer Institute of Canada and Dr. Caroline Hamm, Medical Oncologist & Physician Lead, Research, Windsor Regional Cancer Centre.

Everyone is welcome. There is no cost to attend. If you are interested in attending, please call(519) 254-5116 or email: essex@ontario.cancer.ca.

8 Photos -Doug Mercer, ER; Dr. Eli Malus, ICU; Kim Weiler, ER; Anita Harris, Shannon Tompkins, Maureen Robbins, Alison Anderson, Privacy Task Group; Fawn Graham, Environmental Services