



HÔTEL-DIEU GRACE HEALTHCARE

ESTD 1888

Designated Care Provider and Registered Visitor Guidelines

As we continue to navigate the COVID-19 pandemic, we wanted to let you know that HDGH is doing our part to keep our patients, staff, physicians, and visitors safe. As such, there are a few important points to note while you are within the hospital and on the campus.

Hours of Visitation

Complex Medical Care and Rehab

A patient can have two people visiting at one time (this could be either 1 DCP and 1 Registered Visitor **OR** 2 Registered Visitors)

- a. Visiting hours will be 10:00 a.m. – 7:00 p.m.

TNI (Inpatient Mental Health)

A patient can have two people visiting at one time (this could be either 1 DCP and 1 Registered Visitor **OR** 2 Registered Visitors)

- b. Visiting hours will be during the time blocks of 6:00 p.m. – 7:00 p.m. Monday - Friday with an additional time from 2:00 p.m. - 3:30 p.m. on weekends and holidays.

Guidelines While at HDGH

- You will be screened before visiting with your loved one. This will be completed in person at the screening desk upon entry to the building.
- You will be required to practice proper hand hygiene.
- You will be required to wear a mask at all times while in the hospital and will only need to wear a visor while in patient room. Please ensure you have a mask on before entering our campus. Once at the screening desk you are expected to wear a hospital supplied mask
- You are not permitted to eat or drink while in patient room; you may eat within designated DCP/visitor areas and/or outside
- You are allowed to bring in homemade food/meals for your loved ones. There will be no storage of food on the units. Perishable food must be taken home. *For patients in TNI, any food items brought in will be permitted by special circumstances only and must be approved by management. Restrictions remain in place regarding additional items being brought into TNI.*
- There will be no access to the common rooms or lounges on the units
- You are not permitted to visit with any other patient or enter any other patient rooms
- No masks are required while outside on our campus. Those individuals, including our patients, who are not vaccinated are strongly encouraged to wear a mask when outdoors, however this will be an individual's choice and not an HDGH requirement. Further all individuals are strongly encouraged to continue physical distancing.
- For more information on Hand Hygiene and Personal Protective Equipment at HDGH use the link below <https://www.hdgh.org/patientsvisitors>

It is important for us to note that we continually monitor and assess the COVID-19 rates in Windsor-Essex. At any point in time, HDGH may make necessary changes to visitation to ensure the safety of our patients, staff, and community.

Acknowledgment and Agreement

Name: _____

I, the above mentioned individual have read and understand the **“Designated Care Provider and Registered Visitor Guidelines.”** I agree to comply with the above listed requirements. I also understand that failure to meet these expectations may jeopardize the safety and wellness of others and may result in the immediate termination of my access to Hotel-Dieu Grace Healthcare and my ability to visit.

Signature: _____

Date: _____